

# Members Privacy Policy

## **Introduction**

This privacy policy sets out how we use and protect any information that you give to us when you become a member of Norwood Park Golf Centre.

We are committed to ensuring that your privacy is protected. When you applied to join the club certain personal information is collected from you (for example: your name, email address, golf handicap, type of membership sought). You can be assured that it will only be used in accordance with this privacy statement.

## **What we collect**

We may collect the following information:

- Name and surname
- Date of Birth
- Current Address
- Phone numbers
- Email address
- Gender
- Handicap ability
- Membership Category

## **What we do with the information we gather**

We require this information to administer & enhance your membership and to provide the products and services from us for the following reasons:

- Internal record keeping.
- Sending subscription notices to you..
- Recording financial transaction to your subscription account.
- Contacting you with relevant club correspondence.
- Maintaining a record of any competitions you play in.
- Maintaining a record of your handicap and related CDH Number.
- Providing you with a Member's Card for gaining access to the club and discounted bar facilities.
- Confirm your handicap to other Golf Clubs if they request confirmation of your handicap for any competitions you have entered with them.

**We will only share your email details with our PGA Professional Robert Macey's retail outlet Macey's Golf Store, trading at Norwood Park Golf Centre.** They will use your information to:

- Send you the latest products available in the Pro Shop
- Highlight services available to you through your Pro Shop, such as lessons and custom fitting
- Keep you up to date with the latest news from the world of golf. You have the ability to opt out of these communications and edit your preferences.

Norwood Park Golf Centre will retain your personal information on our club membership database for the duration of your membership.

We take your privacy seriously and all such information is held on secure servers. Norwood Park GC complies with all applicable Data Protection Regulations.

We will only use your details to help enhance your membership & relevant communications

**You can opt out at any time**

All you need to do is email [golf@norwoodpark.co.uk](mailto:golf@norwoodpark.co.uk) and notify us of your contact preferences and we will stop contacting you henceforth

Please do let us know if your details change so that we can continue to stay in touch.

**We would like to reiterate our commitment to storing and managing your personal data securely in compliance with the Data Protection Bill 2017**

*Under General Data Protection Regulations you have the right to complain to the Information Commissioner's Office (ICO) if you think there is a problem in the way your data is being handled.*

*We may change this policy from time to time by updating this policy and will notify you accordingly. This policy is effective from 25/05/18*